

Research Models and Services

Colin Dunn, Ph.D.
Corporate Senior Vice President,
Global Research Models & Services



Leading Provider of High-Quality Research Models & Services



~1 of 2

Small models sold in Western markets is a CRL model

No Competitor

has the geographic breadth and scale of CRL



#1
market position

~\$1.5B

RMS market opportunity



>70

years of innovation and market leadership in laboratory animal science

Double-digit revenue growth in China



Importance of Research Models & Services

- Research models are critical tools that enable researchers to answer fundamental questions about the efficacy and safety of drugs
- Used across multiple drug research disciplines (fundamental research, discovery, safety assessment), therapeutic areas, client types, and in all geographic regions
- Services to support the use of research models offer investigators a set of tools for the creation, qualification, scale up, or refinement of models as novel genes or pathways are identified
- Believe research models will remain an essential, regulatory-required, low-cost, scientific tool for drug research





RMS Business Overview

Global leader in breeding and distribution of research models and the services which support their use in discovery/ development of new molecules

Research Models

- VAF/Plus® and VAF/Elite® status
- Inbred, outbred, and hybrid models
- Immunodeficient models

- Disease models
- Humanized models

GEMS/RADS

- Creation and breeding of genetically engineered models
- Genetic testing services
- Infectious disease diagnostics

Insourcing Solutions (IS)

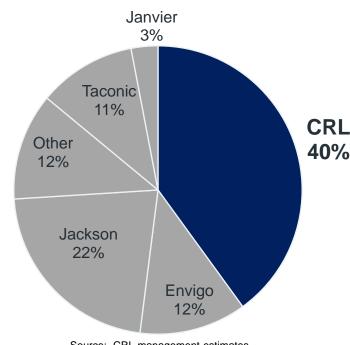
- Vivarium management and laboratory support services
- Flexible solutions to address clients' research needs



RMS Global Market & Growth Drivers

- > CRL continues to maintain and expand its leading position
 - ~1 of every 2 small research models sold in Western markets comes from CRL
 - Market leader for research models services
 - ~\$1.5B RMS total market opportunity (including IS)
- CRL's two-year RMS organic revenue growth expected to be in the low- to mid-single digits annually
 - Growth drivers:
 - o Robust double-digit growth in China
 - Modest RM price increases annually
 - Continued growth in RM Services
 - Offset by modest unit volume declines in mature markets outside of China
 - Large biopharma infrastructure consolidation
 - Targeted research resulting in more efficient study designs
 - Use of innovative screening technologies

RMS Market Share (Excluding IS)



Source: CRL management estimates.

CRL RM market share nearly 50% in Western markets



Key RMS Growth Drivers



Continue China expansion

Support double-digit growth amidst healthy funding environment



Drive Insourcing Solutions and GEMS growth

Expand CRADL footprint; enhance IS penetration; expand GEMS strategic relationships



Target growth in biotech and academia

Targeted sales strategies aimed at growing biotech and academic markets



Enhance digital enterprise

Enhance client experience and productivity through innovative uses of technology



Profitability improvement initiatives

Identify and execute initiatives to offset anticipated margin pressure



China RMS Expansion





China RMS Expansion Drivers

- ➤ Beijing and Shanghai are major, expanding R&D hubs for both global biopharma and local institutions
 - R&D hubs also emerging in Central and Western China
- Robust market growth fueled by support for biomedical research in China and demand for quality research models
- > Primary drivers to a 50% market share in China
 - Continued expansion to increase market penetration in new geographic regions
 - o Central China (Wuhan), Southern China, and Western China
 - Synergies with adjacent RMS service lines
 - Enhance sales & marketing presence and use of digital tools





China expected to be CRL's largest research model market by unit volume in 2019; RMS revenue in China targeted to surpass Europe within 5 years



RM Services Growth Opportunity

- Scientific innovation propelling the complexity of drug research
 - Clients utilizing higher proportion of specialty models
 - Inbred models for genetic modification, investigating gene function, or qualifying drug targets
 - Immuno-deficient models for oncology research
 - Leveraging innovative technologies such as CRISPR
- Driving increased use and outsourcing of RM Services, particularly GEMS
 - Breeding and creation of complex models benefits from the expertise of our GEMS business
 - Use of CRISPR resulting in faster, cost-effective creation of genetically engineered models (often multiple modifications required)
 - Additional health monitoring required from our RADS business



RM Services: Insourcing Solutions

- Insourcing Solutions offers clients a variety of flexible solutions
 - Enhances the efficiency of clients' vivarium management
 - Offers flexible vivarium space at a CRL site supported by our management and technical experts
- > Academic and government institutions have historically been the primary client base
 - Awarded 5-year, \$95.7M contract in Sept 2018 by the National Institute of Allergy and Infection Diseases (NIAID)
 - Significant growth opportunity by increasing market penetration for global biopharma clients
 - Profitability of our IS contracts is lower than our corporate operating margin, but good cash flow and minimal capex
- IS attracting new biopharma clients with flexible operational models within our infrastructure
 - CRADL initiative (or Charles River Accelerator and Development Labs) provides biopharma clients with turnkey facility
 - First location opened in Boston/Cambridge biohub in 2015
 - On track to open CRADL site in South San Francisco biohub by early 2020, co-located with Discovery footprint
 - Continue to expand into new biohub regions to drive future growth
 - Utilizing CRADL allows clients to invest in their research programs instead of their infrastructure
 - CRADL enables clients to seamlessly utilize additional CRL early-stage services



Targeting Growth in Biotech and Academia

Targeted initiatives to promote market share gains and growth in Biotech and Academic client segments

Targeted Sales Approach

- Target Principal Investigators (PIs) for early access in purchase cycle
- Progress Inside Sales team and Account-Based Marketing to expand reach to PIs
- Improve pull-through across different business units including Discovery Services

Add Value

- Turnkey solutions with CRADL to reduce client infrastructure requirements
- Support client core infrastructure with expertise and flexibility for their peaks
- Strategic pricing to incentivize volume increases

Seamless Client Experience

- Enhanced use of e-commerce to improve ease and speed of purchase
- With digital tools, ensure that biotech clients supported through life cycle

Portfolio Expansion

 Drive portfolio expansion activities for greater alignment with current and future needs (i.e. humanized models, key therapeutic areas, and microbiome)



Enhance RMS Digital Enterprise

- Leverage enhanced digital footprint to improve operational efficiency and client experience
 - Enhance data quality and efficiency by eliminating manual processes
 - Provide clients with real-time, 24-hour access to scientific/project data and sales quotations
 - Increased speed as projects are managed in one platform for more efficient workflow and tighter project timelines
- Migrate from client self-service to comprehensive "RMS Connectivity" capabilities using client ICM™ platform
 - Goal to enable online ordering and full client capabilities for both research models and services





RMS Profitability Improvement Initiatives

Committed to sustain RMS non-GAAP operating margin above 25%



 Operating margin improvement in RMS China principally driven by greater scale and operating leverage on growth/expansion investments



- Leverage from continued growth in IS and GEMS businesses
 - o IS Drivers: CRADL expansion to new geographies; Increase global biopharma penetration
 - o GEMS Drivers: Client ICM™ expansion to increase efficiency and market share gains
- Partially offset by RMS business mix with growth from lower-margin IS services



- Continue to evaluate initiatives to enhance operating efficiency and improve profitability
 - o Continued consolidation of small RMS sites globally to align production capacity with demand
 - o Migrate towards comprehensive "RMS Connectivity" e-commerce platform
 - Evaluate strategic pricing opportunities



- Continued modest decline in research model volume in mature markets pressures RMS operating margin despite efficiency initiatives
 - Offset by continued model pricing increases
- Magnifies mix shift to lower-margin Services businesses (i.e. IS)



Global RMS Strategic Imperatives

China Expansion

Maintain market leadership position in China

- Unsurpassed regional footprint
- Valued partner across all client segments
- Quality is driving share gain in expanding biopharma segment



Value through Productivity/ Data

Focus on optimizing operational effectiveness to maintain operating margin

- Increase digital footprint globally
- Leverage data to optimize production and supply chain management
- Enhanced data analytics to support refined pricing models



Digital
Enterprise
and Client
Experience

Invest in technology to enhance speed and responsiveness to clients

- Inventory optimization for research models
- Purpose-built IT platforms for services
- Enhanced real-time access to client data



Tools &
Translational
Technologies

Broad portfolio to support evolving basic and translational research needs

- Global model creation platform
- Microbiome/germ-free portfolio
- Humanized models
- Biospecimens



